

General Terms and Conditions CT Africa B.V.

Dear traveler, thank you for booking your trip with us or for your interest in traveling with us!

Many people often do not read the terms and conditions. Understandably so. However, We want you to know what you are getting into.

COVID has had a huge impact on travel agencies and the travel industry. We think it is important that you understand our terms and conditions regarding cancellation (articles 8 and 9) related to COVID. In fact, we are expected to experience multiple epidemics (or pandemics). A new virus that turns the world upside down is not a contingency. To new viruses the provisions below also apply. Thesis in this case: the normal cancellation conditions apply, as explained in the general conditions explained. However, there are exceptions, which are discussed below.

Reschedule without cost

If the trip is not feasible due to COVID-19 then there are possibilities to reschedule the trip rescheduled at no cost to a later date. This applies in the following cases:

- Total lockdown in one of the countries you are going to and therefore not possible to travel around;
- Airports are closed making approaching impossible;
- The government has imposed an entry ban;
- A mandatory quarantine upon arrival in the destination country.

Please note that if the trip is moved from a low season to a high season the actual extra costs will be charged. Always discuss this with your travel consultant.

Despite measures, we see that trips are often feasible because tourism gets an exception to the measures. Cafes or restaurants that are closed, or a single activity that cannot take place due to tightened measures does not make the trip not impracticable. The maxim is: if the trip is impracticable, you are allowed to move.

If you do not want to reschedule the trip free of charge, but want to cancel then normal cancellation conditions apply.

Not rescheduling free of charge

These cases are not a valid reason to reschedule a trip free of charge:

- The country you are traveling to is red or orange, which means you may have to be in quarantine when you return to the Netherlands;
- You or someone in your travel party tests positive before the trip.

In some cases, you have the option of insuring yourself. Discuss this with your own insurer:

- Cancellation insurance for if you test positive for corona and therefore cannot go on travel;
- Medical expenses for if you get corona in a country (also with color code yellow, orange and red) and medical repatriation to the Netherlands if there is an acute necessity need is there;
- Doing corona tests, getting vaccines.

Article 1. Definitions

The following definitions are used in these general terms and conditions:

1. CHARLIE'S TRAVELS: CT Africa B.V., having its registered office in Amsterdam, and its principal place of business at the Kivitslaan 33 in (5062 AA) Oisterwijk, registered in the commercial register of the Chamber of Commerce under number 63167212, being the tour operator.
2. Travel Agreement: the agreement between the person making the booking and CHARLIE'S TRAVELS under which CHARLIE'S TRAVELS undertakes towards the person making the booking to provide a travel package that it has and whereby the applicant undertakes to pay the travel sum on behalf of all travellers, one all under the conditions as stated in these general terms and conditions.
3. Travel: that which is specified in the travel agreement as described under 2 and if applicable adjusted adjusted in accordance with the provisions of these general terms and conditions.
4. Traveler: any person or company for whom CHARLIE'S TRAVELS composes a trip.
5. Enquirer: the person or company who, on behalf of himself and/or on behalf of one or more travellers requests a trip from CHARLIE'S TRAVELS (can also be a traveler) and the contracting party of CHARLIE'S TRAVELS.
6. Business Days: Monday through Friday, excluding recognized holidays.
7. Group trip: A group trip is a trip in which several separate groups are combined into one group travelling together. Lustrum trips are not a group trip and have their own conditions, to be found on the lustrum website.
8. Custom trip: A custom trip is a trip that has been customized by a travel consultant according to the wishes of the traveler.

Article 2. Formation of travel agreement

1. The travel contract is concluded by the acceptance by the applicant (on behalf of himself and/or on behalf of one or more travelers) of the offer of CHARLIE'S TRAVELS, unless the offer is revoked by CHARLIE'S TRAVELS is revoked on the basis of article 2.2. After the conclusion of the travel agreement, the traveler will receive a confirmation of the concluded travel agreement. After (digital) signing of this travel travel agreement, the trip is definitely booked. An invoice will follow later.
2. Every offer made by CHARLIE'S TRAVELS is without obligation and can be revoked by it, even after the subscriber has accepted the offer and this may have been confirmed. Revocation due to errors in the travel sum calculation is permitted.
3. The party signing up will provide CHARLIE'S TRAVELS, at the latest when the travel contract is entered into, with all the information about the party and the traveller.

himself and the travellers he has registered that could be important for the proper execution of the travel contract by CHARLIE'S TRAVELS. execution of the travel agreement by CHARLIE'S TRAVELS. The person registering will also provide the quality or composition of the travellers he or she has notified that may be of importance to the proper may be important for the proper execution of the travel agreement by CHARLIE'S TRAVELS;

4. The notifier is jointly and severally liable for all obligations of the traveler(s) arising from the travel contract. arise. All communication and payment transactions between the traveler(s) and CHARLIE'S TRAVELS will be made exclusively through the enrollee. If the travel agreement is entered into by multiple registrants then they are all jointly and severally liable for all obligations of the traveler(s) resulting from the travel agreement.

5. Obvious errors and mistakes in the offer do not bind CHARLIE'S TRAVELS.

6. CHARLIE'S TRAVELS is not responsible and liable for general information in photographs, brochures, advertisements, websites and/or other information carriers, insofar as it has been prepared or published. Also, CHARLIE'S TRAVELS is not responsible for the accuracy or completeness of information disseminated through the website and/or social media channels of CHARLIE'S TRAVELS.

Article 3. Payment

1. All prices in the travel proposal are valid until a maximum of 14 days after the quotation has been prepared and sent out.

2. After the travel agreement has been signed (digitally) the travel agreement is fixed. At the end of the month the month in which the agreement is made, the first invoice for the down payment will be sent by CHARLIE'S TRAVELS. The down payment, with the amount as mentioned on the invoice, of the total agreed upon travel sum must be paid plus any payments for insurance premiums and costs included in the travel agreement insurance premiums and costs included in the travel contract, within 7 days. In exceptional cases (e.g. airline tickets) a different (down) payment arrangement may apply.

3. The remainder of the travel sum (or, if applicable, the amended travel sum on the basis of Article 7.1) must be paid no later than at the latest 2 months before the day of departure. This deadline is a strict deadline and in case of late payment the payment, the applicant will be in default without notice of default being required. CHARLIE'S TRAVELS is in that case entitled to cancel the travel agreement with immediate effect whereby cancellation costs will be charged to the Cancellation costs will be charged to the client in accordance with article 9.

4. Intercontinental airline tickets are never part of the travel package, however, CHARLIE'S TRAVELS can do assist in finding the right airline tickets or introduce you to third-party providers who can booking. Payment for intercontinental airfare is made directly to the third party and does not go through CHARLIE'S TRAVELS. Cancellation policies of the third party apply.

5. If the travel contract is concluded within 2 months before the day of departure, the entire travel sum must be paid within 5 working days after the conclusion of the travel agreement. This also applies to a change in the travel sum pursuant to Article 7.1 which is effected within 2 months before the date of departure. This deadline is a strict deadline and if payment is not made on time, the party making the booking will be in default without notice of default being required. In this case CHARLIE'S TRAVELS is authorized to cancel the travel agreement with immediate effect whereby cancellation costs will be charged to the client.

6. The notifier who fails to pay on time shall owe statutory interest on the amount still due. In addition, extrajudicial collection costs (15% of the amount claimed) will be charged.

7. Payments must be transferred to the bank account of Stichting Veilig Verzekerd Op Reis. Payment by credit card is not possible.

8. Exchange rate EUR : foreign currencies affecting the cost of the trip. Prices are subject to reserve, subject to rate changes outside our control and/or currency changes. The exchange rate difference is passed on from a 100 EUR price increase. In case of a currency difference, a subsequent calculation will take place before departure. The traveler then pays this difference.

Article 4. Guarantee Measure and Safe Insured Travel Foundation (VVOR).

In order to best assure the traveler that they will be refunded if CHARLIE'S TRAVELS becomes financially insolvent, or if the traveler (if passenger transportation is part of the trip) For the payments CHARLIE'S TRAVELS cooperates with Stichting Dergengelden (third party funds foundation). Safely Assured On Travel (VVOR Foundation). The third-party funds arrangement means that your Travel sum is on deposit Foundation VVOR and that the Travel Agency, CHARLIE'S TRAVELS, only receives this Travel sum two weeks before the start of the trip, after which the suppliers of CHARLIE'S TRAVELS, for the execution of the trip, will be paid.

Only in case of financial insolvency of CHARLIE'S TRAVELS, the traveler will turn to the foundation board of Safe Assured Travel Foundation.

Article 5. Travel fee

1. The travel price is based on prices, exchange rates, duties and taxes, as they were known to CHARLIE'S TRAVELS knew at the time the trip was composed. The prices mentioned are per person person, unless otherwise stated.

2. CHARLIE'S TRAVELS has the right to increase the travel price up to 10 days before the day of departure due to connection with changes in transportation costs (including fuel costs), taxes payable levies and applicable exchange rates.

3. The subscriber has the right to reject an increase in the travel price as referred to in the previous paragraph. The notifier must (under penalty of cancellation) make use of this right within 3 working days of receiving the notification of the increase.

4. If the notifier rejects the travel increase, CHARLIE'S TRAVELS is entitled to cancel the travel agreement. cancellation. CHARLIE'S TRAVELS must (under penalty of cancellation) within 7 business days after receipt by the subscriber of the notification about the increase of the travel contract. In this case, the notifier will be entitled to remission or restitution of monies already paid.

5. All accommodations and activities named in the travel offer are available at the time of transmission. Please note that the travel offer is not yet reserved for you. Booking is completed when the travel agreement is signed, thereby establishing the travel contract with CHARLIE'S TRAVELS. If upon booking an accommodation, transport mode or activity turns out not to be available we will, in consultation with you, for a suitable alternative.

Article 6. Travel documents and travel documents.

1. The traveler must be in possession of the necessary valid documents at departure and during the trip, such as a passport and any required visas, proof of inoculations/ vaccinations and (international) driving license (in case of self drive). The information in the travel offer is tailored to the Dutch nationality. The traveler should check the general information provided by CHARLIE'S TRAVELS for accuracy with agencies that can give a definitive answer, for example through www.nederlandwereldwijd.nl/landen. When the traveller does not comply with the above-mentioned and as a result the traveller cannot make the trip or cannot make the whole trip The costs and all associated consequences shall be borne solely by the traveller. traveler. In such a case, the traveler is not entitled to a refund of the travel price. For correct travel documents, however named, the person registering is solely responsible and liable. The traveler is aware that, among other things, visa conditions and corona measures in African countries can may change at short notice and that visa requirements vary from one nationality to another. The traveler should also timely before departure to verify that the information previously obtained has not been changed in the interim.

2. During the trip, the traveler must be in possession of insurance covering at least the risk of hospital costs, medical costs, funeral costs and repatriation costs are responsibly covered.

3. The traveler must obtain information prior to departure about the current safety and health situation in the travel area from the competent authorities prior to departure and take measures with regard to any necessary vaccinations and prophylaxis. For up-to-date information on vaccinations it is best to contact KLM Travel Clinic (tel: 0900-1091096), your own GP or the GGD in your region.

4. CHARLIE'S TRAVELS will make the necessary travel documents available no later than 10 days or without delay in case of subsequent booking before departure of the traveler, provided that full payment of the travel price has been made.

Article 7. Modification by the traveler and substitution

1. These conditions do not apply to a group trip. Up to 28 days before departure, the traveler may request changes to the trip. These changes will be made to the extent reasonably possible. If a change result in an altered travel sum, the traveller must pay the altered travel sum, minus the

paid, in accordance with article 3.2 or article 3.3 of these general conditions. In addition to the actual costs, CHARLIE'S TRAVELS is entitled to charge amendment costs of EUR 100 per booking and per amendment change plus any communication costs. Postponement of the departure date or reduction of the number of paying travelers is considered a (partial) cancellation to which article 9 is applicable.

2. In good time before the commencement of the trip, the traveller may be replaced by another person provided that the other person meets the conditions stipulated in the travel agreement and the request is made at least 21 days before departure. is submitted. The person making the request, the traveler and the person replacing him/her are jointly and severally liable to CHARLIE'S TRAVELS for the payment of the outstanding portion of the travel price, the amendment and communication costs referred to in article 7(1) and any change and communication costs and any additional costs resulting from the replacement.

Article 8. Travel and cancellation insurance

Charlie's Travels advises its travelers to take out proper travel and cancellation insurance. An insurance can offer a solution in case you are forced to cancel your trip, in case of damage and/or extra during the trip and/or extra medical expenses.

Article 9. Cancellation by the traveler

1. In the cancellation conditions below, a distinction is made between cancellation for a group trip (1.1) and cancellation for a customized trip (1.2).

1.1. Before the trip contains the minimum number of travelers and has not yet been confirmed by Charlie's Travels, the traveler to cancel the trip free of charge. If a travel agreement is cancelled thereafter, the traveler is liable to pay, in addition to any reservation costs owed, the following cancellation costs shall be due.

b. for cancellation up to the 91st day (exclusive) before the departure day: the higher amount of 15% of the travel sum or 200 EUR per person and non-refundable payments to third parties;

c. for cancellation from the 91st day (inclusive) to the 61st day (exclusive) before the departure day: the higher amount of of 50% of the travel sum or 200 EUR per person and non-refundable payments to third parties;

d. for cancellation from the 61st day (inclusive) to the departure day or later: 100% of the travel sum.

1.2. If a travel contract is cancelled, in addition to any reservation costs payable, the following cancellation costs shall be owed:

a. for cancellation up to the 91st day (exclusive) before the departure day: the higher amount of 15% of the travel sum or EUR 200 per person and non-refundable payments to third parties;

b. for cancellation from the 91st day (inclusive) to the 61st day (exclusive) before the departure day: the higher amount of 20% of the travel sum or 200 EUR per person and non-refundable payments to third parties;

c. for cancellation from the 61st day (inclusive) to the 31st day (exclusive) before the departure day: the higher amount of 50% of the travel sum or EUR 200 per person and non-refundable payments to third parties;

d. for cancellation from the 31st day (inclusive) to the departure day or later: 100% of the travel sum.

When traveling with gorilla permits, the cost of the permits is always considered non-refundable.

2. If the trip is made up of different components, to which different cancellation provisions apply, the provisions specifically applicable to each component. If the trip is made up of various parts to which different cancellation provisions apply, the provisions specifically applicable to each part (e.g. in the case of airline tickets, cruises, camper hire, car hire, special services such as national parks and cultural or sporting events, a different cancellation policy may apply), which may lead to an increase in the cancellation costs mentioned in paragraph 1. cancellation fee mentioned under paragraph 1.

3. The cancellation of a travel contract by one or more travelers who have jointly booked for a stay in a hotel room, apartment or other accommodation shall be deemed cancellation of all travel agreements with the travellers in question, so that the amounts referred to in previous paragraphs, must be paid. For the remaining travelers, the travel sum will be redetermined. This may result in an additional price (to which the payment arrangement in Article 3 applies).

The trip cannot be performed by Charlie's Travels if:

- You are traveling to a country that has imposed an entry ban on travelers from your country
- There is a total lockdown in the country your trip is going to (this applies only to lockdowns where tourists are not allowed to travel freely)

If you do not want to travel because it feels unsafe or there is a negative travel advice from the Dutch government, then you are not entitled to a free cancellation via the travel organization and the normal cancellation conditions apply. cancellation conditions apply. Fear or an advisory is not a "valid" reason to cancel the trip free of charge. In some cases there is coverage through the cancellation insurance.

Many insurers do not cover cancellation costs due to coronavirus because it is not an unforeseen circumstance. However, you may be able to insure for a future other virus outbreak. Should the trip not be feasible on the scheduled date then the customer and Charlie's Travels should look to other travel dates, to the same or a different destination. Otherwise normal cancellation conditions.

Article 10. Termination by CHARLIE'S TRAVELS

1. CHARLIE'S TRAVELS has the right to cancel the travel agreement immediately in the event of circumstances that are of such a nature that further commitment of CHARLIE'S TRAVELS to the travel agreement cannot reasonably be expected. travel agreement cannot reasonably be required.

2. If the circumstances mentioned in paragraph 1 can be attributed to the traveller, the resulting damage shall be borne by the traveller. If the cause of the cancellation can be attributed to CHARLIE'S TRAVELS, the ensuing damages will be for the account of CHARLIE'S TRAVELS. If the cause of the cancellation can neither be attributed to the traveler nor to CHARLIE'S TRAVELS can be attributed, the parties will each bear their own damages.

Article 11. Modification by CHARLIE'S TRAVELS

1. Due to local conditions of the areas traveled or other circumstances related to this may be related, CHARLIE'S TRAVELS reserves the right to make changes to the trip, for example in the itinerary, itinerary, place of arrival and departure, transportation and accommodation, the times at which and the order in which planned excursions are carried out, or even to terminate the trip when it has already begun. In any case, other circumstances are understood to be those provided in Article 12(4)(a) and (b). Changes in itineraries due to persistent adverse weather conditions also fall within the scope of this article. Changes in the transport and accommodation may include the designation of another type of means of transport or other type of accommodation and/or other carrier. These changes shall take place in the manner mentioned in article 11 item 2.

2. In the event of such changes as mentioned in paragraph 1 prior to and/or during the travel CHARLIE'S TRAVELS will, if possible, make the traveller an alternative offer, insofar as this does not involve extra costs for CHARLIE'S TRAVELS. for CHARLIE'S TRAVELS. Every effort will be made to offer an equivalent alternative. equivalent alternative. If an upgrade is necessary for the trip and/or activity to take place (including, but not limited to: (a) converting an (overnight) bus to airline ticket, or private transportation or a hotel stay, (b) other and/or additional meals, (c) rescheduling of activities, (d) additional transfers, etc.), all additional costs shall be borne by the traveler. CHARLIE'S TRAVELS will act in that case in close consultation with the traveler in order to match the alternative as much as possible to the wishes and the budget of the traveler. If a part of the trip due to such a circumstance (as mentioned in article 11 paragraph 1) the traveller is not entitled to a refund of any sum, insofar as CHARLIE'S TRAVELS has already incurred costs for the activity.

3. CHARLIE'S TRAVELS may also unilaterally modify the trip on a non-substantial point due to circumstances which are of such a nature that the modification can reasonably be considered necessary. In that case, the traveller can only reject the change if the change puts him to a disadvantage of more than minor importance, whereby it is assumed that in the event of extra costs for the traveller of 7.5% of the total travel sum. There shall be a disadvantage of more than minor significance.

4. The traveler must accept the new offer within 3 business days of receiving notice of the change. acceptance. From 10 days before departure and during the trip, a period of 24 hours (1

This period may be shortened with respect to CHARLIE'S TRAVELS insofar as this is reasonably necessary for the progress of the trip but only after informing the traveler of the new period. If the new offer is not accepted within the said period, CHARLIE'S TRAVELS has the right to cancel the travel contract with immediate effect. CHARLIE'S TRAVELS must (under penalty of lapse) make use of this right within 3 working days after the expiration of the period for acceptance by the traveler. From 10 days before departure, a period of 24 hours (1 working day) applies for this purpose. In this case, the traveller entitled to a waiver or restitution of the travel sum (or in the event that part of the trip has already been enjoyed, to a proportional part of the travel sum). reimbursement of a proportionate part thereof) insofar as CHARLIE'S TRAVELS can cancel (that part of) the trip can cancel free of charge, within 2 weeks.

5. If after the departure of the traveller(s) a significant part of the services, to which the travel contract is is not provided or CHARLIE'S TRAVELS becomes aware that it will be unable to provide a significant portion of the services will not be able to be provided, CHARLIE'S TRAVELS will ensure that suitable, alternative arrangements are made with a view to continuing the trip, it being understood that Article 11 points 1 to 4 shall also apply without prejudice in this case.

Article 12. Liability and force majeure

1. Without prejudice to the provisions of articles 9, 10 and 11, CHARLIE'S TRAVELS is obliged to execute the travel agreement as the traveler may reasonably expect on the basis of the travel agreement.

2. If the trip does not go according to the expectations referred to in paragraph 1, the traveller is obliged to If the trip does not go according to the expectations mentioned in paragraph 1, the traveler is obliged to inform the parties involved as soon as possible as mentioned in article 14.

3. If the journey does not turn out in accordance with the expectations referred to in section 1, the traveller is entitled to a compensation, unless the failure in fulfilment is not attributable to him nor to the person or company whose assistance he uses in the execution of the travel contract, because:

a. the failure to perform the travel contract is attributable to the traveler; or

b. the shortcoming in the performance of the travel agreement could not be foreseen or could not be eliminated and is attributable to a third party who is not involved in providing the services included in the travel agreement; or involved; or

c. the deficiency in the execution of the travel contract is attributable to an event that CHARLIE'S TRAVELS or the person whose assistance he uses in the execution of the travel contract, with observing all possible care, could not foresee or remedy; or

d. the shortcoming in the execution of the travel contract is due to force majeure as referred to in paragraph 4 of this article.

4. In any event, CHARLIE'S TRAVELS will not be liable for damages incurred

as a result of circumstances mentioned below:

a. war, threat of war, state of siege, quarantine, riot, acts of sabotage or terrorism, demonstrations, strike, exclusion or closure of travel routes, crime, boycotts, scarcity of goods, breakdowns in means of communication, disruptions in (international) payments, changes in the travel advice as issued by the Dutch Ministry of Foreign Affairs, failures in means of transport, delays of public means of transport.

b. social disruption as a result of natural disasters, epidemics, pandemics and serious accidents.

c. errors by third parties and failure by third parties to meet their commitments when these third parties are not employees of CHARLIE'S TRAVELS or have not been directly contracted by CHARLIE'S TRAVELS to execute the travel agreement.
the execution of the travel contract.

5. The liability of CHARLIE'S TRAVELS for damages for which the usual travel and cancellation insurance cover is excluded. Neither is CHARLIE'S TRAVELS liable for damages that are excluded under applicable written or unwritten International Law.
excluded.

6. The liability of CHARLIE'S TRAVELS per traveler due to death of the traveler and the occurrence of physical and psychological injury, can never be higher than once the fare per person.

7. The liability for all other damages per traveler can never exceed 50% of the travel price per person. travel sum per person.

8. CHARLIE'S TRAVELS is never liable for loss of or damage to luggage and travel documents.

9. The TRAVELER can be held liable for damage to property of third parties. This refer to items such as rental cars, camping gear and other belongings that are used by the traveler during the trip. gused during the trip. CHARLIE'S TRAVELS can never be held liable for these damages.

Article 13. Aid and assistance

1. CHARLIE'S TRAVELS is obliged, according to the circumstances, to provide the traveler with help and assistance, if the trip does not go according to the expectations that the traveler based on the travel contract may reasonably have.

2. If the trip does not go according to the expectations the traveller could reasonably have on the basis of the travel agreement, due to circumstances that are neither attributable to the traveller nor to CHARLIE'S TRAVELS can be attributed, each shall bear his/her own losses. For CHARLIE'S TRAVELS, this includes the additional deployment of manpower: for the traveler it often includes additional accommodation and repatriation costs. If, due to unavoidable and extraordinary circumstances, the return of the traveler cannot be arranged. ensure the return of the traveler as agreed in the package tour contract, the costs of

the necessary accommodation, if possible of an equivalent category, for a maximum of three nights per traveler, shall be borne by the organizer.

3. The traveler is obliged to comply with all instructions given by CHARLIE "S TRAVELS to promote the proper execution of the trip and is liable for damages caused by his unauthorized conduct, to be judged by the standard of behavior of a proper traveler.

Article 14. Complaints

1. A detected shortcoming in the performance of the travel contract must be reported as soon as possible reported to the travel consultant involved, so that he can find an appropriate solution. If the shortcoming is not resolved and impairs the quality of the trip, it must be reported without delay reported to the local representative or, if unavailable, to CHARLIE'S TRAVELS. The communication costs will be reimbursed by CHARLIE'S TRAVELS, unless it appears that they reasonably could not have needed to be incurred. Proof of expenses incurred (invoices) must be shown. If the traveller does not comply with this notification/complaint obligation as a consequence of which CHARLIE'S TRAVELS is not given the opportunity to opportunity to remedy the deficiency, his possible right to compensation may be limited or excluded.

2. If a complaint is not resolved, the traveler must, no later than one month after the end of the trip report this to CHARLIE'S TRAVELS in writing and with reasons. If the traveler does not comply with this complaint, the right to compensation for damages will expire.

3. On all disputes between CHARLIE'S TRAVELS and the traveler arising from the travel contract Dutch law is applicable. Dutch law is applicable.

Article 15. Adjustments

CHARLIE'S TRAVELS is entitled to modify these General Conditions unilaterally. In that case Charlie's Travels timely notify the customer of the changes. Between this notification and the entry into force of the amended conditions will be at least one month.

If one or more provisions in these general conditions at any time wholly or partially invalid or destroyed, then the other provisions of these general conditions shall remain fully applicable.

Legal information

The combination of travel services offered constitutes a package tour within the meaning of Directive (EU) 2015/2302. As a consequence, you can claim all EU rights applicable to package travel. The organizer (CHARLIE'S TRAVELS) is fully responsible for the proper execution of the entire package tour. The organizer also has the legally required protection to refund you and, if transportation is included in the package trip, to repatriate you in the event they become/are insolvent. More information on basic rights under Directive (EU) 2015/2302. [<https://zoek.officielebekendmakingen.nl/stb-2018-2.html>].

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